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Data sheet

OpenText Insight multi-language review

Designed to accurately handle the complexities of multi-language review

eDiscovery and investigations cross borders, cultures and languages—and OpenText™ Insight does the same. With Insight, legal teams no longer need to worry about the hassles, time and costs of eDiscovery involving multiple languages, including Chinese, Japanese and Korean.

From Foreign Corruption Practices Act (FCPA) investigations to Federal Trade Commission (FTC) second requests and other large, multi-language matters, Insight streamlines multi-language review, from language identification, processing, review and analysis to on-the-fly computer-assisted translation. Users can search in more than 270 languages, including CJK, Russian, Arabic, Hebrew and Western European languages.

Its grid-based system allows users to quickly process and load large volumes of multi-language files, search and organize them for review and then assign the work to global review teams.

Search and review documents in more than 270 languages, including Chinese, Japanese and Korean

Accelerate reviews using machine learning for all languages with advanced tokenization technologies

Localize the user interface to work in your native language, with a single click

Translate documents on the fly with integrated, enhanced machine translation for first-round review

Associated OpenText services

- **Multi-language search and review services**
- **Asia Professional Services support team**
- **Consultants skilled in multi-language search and review**
- **Multi-language managed review services**

OpenText Insight multi-language review features	
Single query search	Users can search across more than 270 languages with a single query, using a consistent query syntax. When searching in a language other than English, Insight identifies the specific language being searched for more accurate results.
Asian language optimization	Insight is optimized for Asian reviews, with industry-leading language identification, word tokenization, indexing and search. Multi-language documents often come in proprietary code pages (e.g. Shift JIS, Big 5) as well as Unicode. The platform handles the major proprietary formats, along with Unicode and ASCII. Sophisticated language identification and tokenization software ensures that multi-language documents are treated properly.
Multi-language processing	Automated processing handles Unicode and a wide range of non-Unicode files.
Tokenization	Proper tokenization by word rather than symbol results in accurate indexing and searching.
Document grouping by language	As documents are indexed, the platform identifies primary and secondary languages, allowing review administrators to group and assign documents by language. Relative language content can then be analyzed for more accurate assignments, such as identifying documents by language for specialized analysis or routing to the appropriate reviewers.

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On-the-fly document translations	Translate documents from more than 30 languages with one click. An integrated Translation Assistant allows users to translate search terms into multiple languages.
Enhanced machine translation	Users can build a glossary that can dramatically improve results with CJK and other languages.
Technology-assisted review (TAR) in any language	OpenText™ Insight Predict, TAR-based on a continuous active learning engine, was designed to handle multiple languages. Through language identification and proper word tokenization, the module efficiently handles Asian and multi-language TAR projects.
Localized user interface (UI)	Users can work in their native language with a single click, including Chinese (simplified or traditional), Japanese, Korean, French or Hindi.
Unicode compliant	UTF-8 standard character encodings ensure the most efficient and consistent way to render, order, normalize and encode characters in multiple languages.

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