Case Study

Catalyst Automated Production Module Helps Company Respond in Hundreds of Cases

For this major investment firm, it was a nightmare scenario. Crippled by the sub-prime lending crisis, once-lucrative mutual funds managed by the firm collapsed, virtually overnight. In short order, the firm faced regulatory investigations, class-action lawsuits, and multiple arbitration claims.

As legal actions against the firm multiplied, so did the demands for production of electronic documents. Ultimately, mounting legal actions required the firm to produce documents on behalf of some 300 different individuals and entities.

Company Needed to Complete Thousands of Productions in Hundreds of Cases

This was not a situation where the firm could simply produce the same document set over and over. Rather, each separate production required a unique set of documents. Further, while different production sets shared some documents in common, each production required unique sets of redactions.

To further complicate the situation, each case-specific production required documents drawn from three different databases—one holding documents specific to the fund, one containing documents specific to the case, and one hosting core documents common to all the cases. That meant that each production actually required three separate productions to be run and then combined into one set.

Redactions posed an additional challenge. Each case required unique redaction sets to protect investors’ personal information. Thus, even when documents were used in multiple cases, they had to be separately redacted to match the requirements of each individual case.

Catalyst’s Automated Production Module Runs Nearly 1,200 Productions

For the firm to meet these multiple production challenges, the solution proved to be Catalyst’s Automated Production Module. For this client, Catalyst’s facilitated more than 1,175 individual productions. At an average of 2,324.5 pages per production, that is a total of more than 2.7 million pages produced.

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The production requirements for this client were stringent. But there was one other requirement that made these productions even more of a challenge. At the outset of our work in the case, the client asked us for a promise. It wanted our commitment to complete two productions a day and to turn around every production within 24 hours.

Thanks to our Automated Production Module, we were able to deliver on that promise. Not only did we complete thousands of productions totaling millions of pages, all seamlessly and without errors, but we also turned around each and every one within 24 hours.